Panagiotis Dimitrakopoulos

Software Engineer in Test | ISTQB Certified Test Automation Engineer

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ABOUT

ISTQB Advanced Level Test Automation Engineer with nearly 7 years of software testing experience across web, Android, iOS and APIs. Built a Cypress automation framework from scratch, automated UI and API testing with Selenium and Karate and currently writes Playwright (C#) tests where also authored the test plans for two new products.

EXPERIENCE

Software QA & Test Automation Engineer

Jul 2024 - Present

Kaizen Gaming · Athens, Greece | Hybrid

- Authored the full test plan and the first automated test suites for two new products, Social and Notification Center, covering more than 400 test cases before launch
- Developed and maintained more than 50 E2E automated tests in Playwright (C#), running in GitHub Actions CI pipelines
- Built API tests and validated services using Postman and Swagger
- Validated backend data with SQL queries via DBeaver, Microsoft Azure
- Performed manual testing across web, Android and iOS (Simulated and Real Devices)
- Investigated defects through Graylog logs and Kafka message flows
- Mentored QA colleagues and distributed testing tasks within the team

Software QA & Test Automation Engineer

May 2022 - Jun 2024

Vodafone · Athens, Greece | Remote

- Developed and maintained UI automated tests in Selenium (Python)
- Built automated API test suites with Karate (Java) and performed API testing with SoapUI
- Performed manual testing across web, Android and iOS (Simulated and Real Devices)
- Monitored services and investigated issues using Splunk and Instana

Software QA & Test Automation Engineer

Nov 2019 - Apr 2022

eFood · Athens, Greece | On-Site

- Built the E2E test automation framework from scratch using Cypress (TypeScript), with custom commands, covering ~40 regression scenarios
- Ran automated regression suites through Jenkins CI pipelines, cutting regression time from 1 day to 5 hours
- Performed manual web testing and API testing with Postman
- Managed test cases and test runs in TestRail

Customer Support Team Leader, QA Tester

Jul 2013 - Nov 2015

Aventurine · Athens, Greece | On-Site

- Reproduced and investigated player-reported bugs and documented them in Bugzilla
- Created and ran the Buddy Keys program, recruiting new players for game testing
- Led the customer support team, handling technical and billing tickets via Kayako, live chat and social media

Chief Editor & Content Creator

Sep 2014 - Present

Gaming Media Outlets (Personal Projects) · Athens, Greece

alt-tab.gr Sep 2014 - Jul 2020 Remote

Joystick.com.gr Apr 2021 - Nov 2023 Remote

PressEnter.gr Nov 2025 - Present Remote

- Led editorial planning and managed teams of writers and reviewers for gaming media outlets
- Wrote reviews and news, interviewed game developers and eSports teams, and coordinated with PR agencies and publishers
- Performed manual QA on the outlets' websites: test case design, regression testing, bug tracking in ClickUp and performance audits with Lighthouse

EDUCATION

Bachelor in Computer Systems Science

2009 - 2015

University of Piraeus Technological Department

Thesis: User Manual for the Automation Application Software, STEP7

CERTIFICATIONS

- ISTQB® Certified Tester Advanced Level, Test Automation Engineer, Issued Jan 2026
- ISTQB® Certified Tester Foundation Level, Issued May 2021

SKILLS

Languages

C# · Python · JavaScript · TypeScript · Java · SQL · Gherkin · HTML · CSS

Test Automation

Playwright · Selenium · Cypress · Karate · Cucumber

API & Test Management

Postman · Swagger · Insomnia · SoapUI · HP ALM · TestRail

CI/CD & Cloud

GitHub Actions · Jenkins · Microsoft Azure

Databases & Messaging

MongoDB · DBeaver · Kafka · RabbitMQ

Monitoring & Logging

Graylog · Splunk · Instana · Papertrail

Dev Tools

Git · GitHub · JetBrains Rider

LANGUAGES

Greek (Native) · English (Professional) · French (Basic)

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